



Capital Region Urban Transport



# Bhubaneswar – How Inclusive Processes Create Better Transport Systems for All



Presented by  
Ms. Dipti Mahapatro  
General Manager (P&A),  
CRUT



Capital Region  
Urban Transport

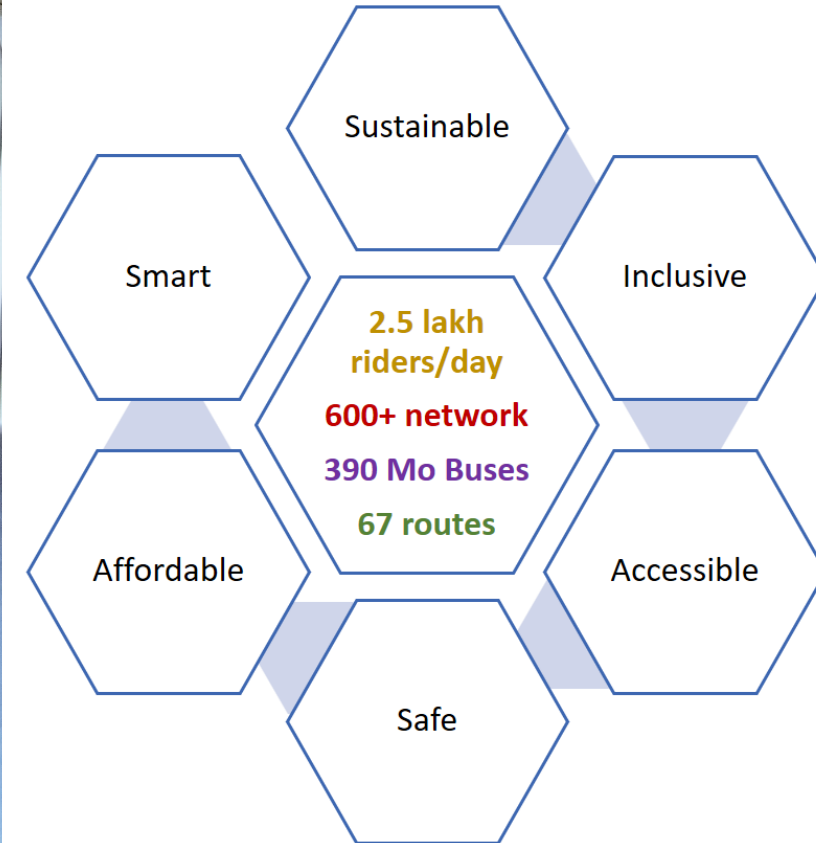
# FROM NO BUS TO MO BUS





Capital Region  
Urban Transport

# BUS TODAY FOR BETTER TOMORROW





Capital Region  
Urban Transport

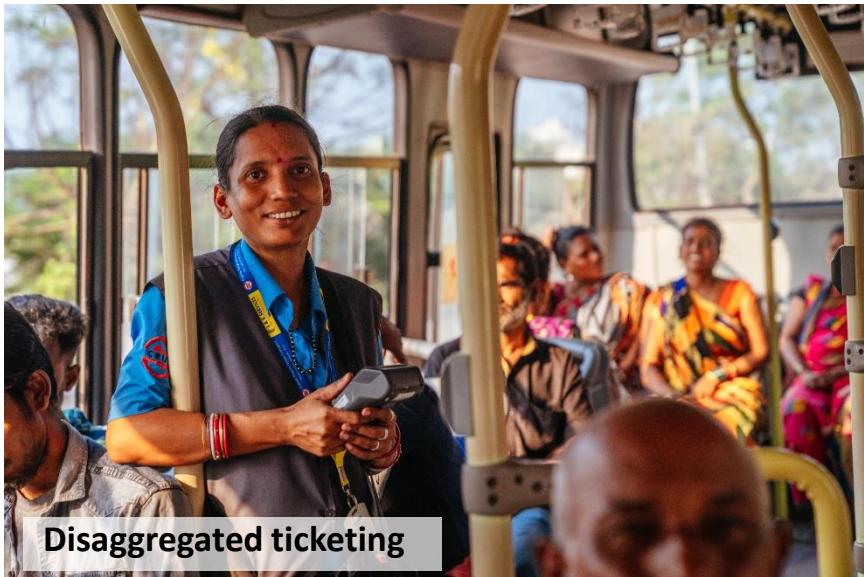
# MO BUS FOR BETTER YOU



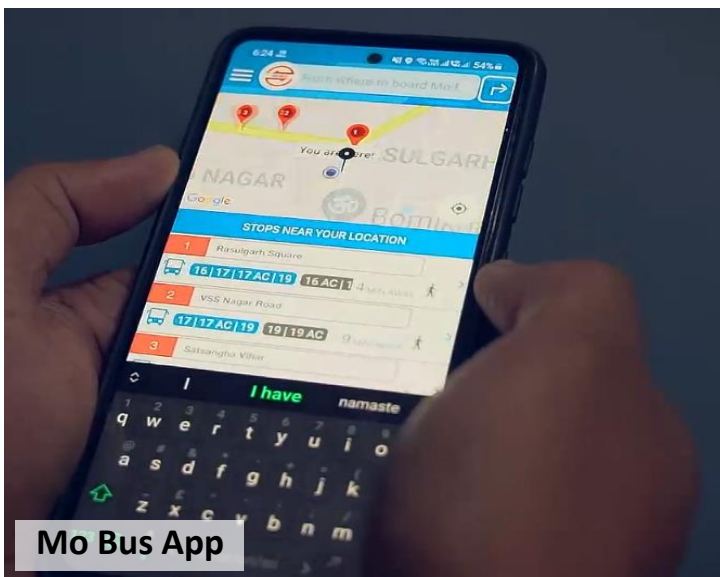
Concession on fare for PwDs & senior citizens



Priority seats



Disaggregated ticketing



Mo Bus App



Holistically designed Bus Queue Shelters

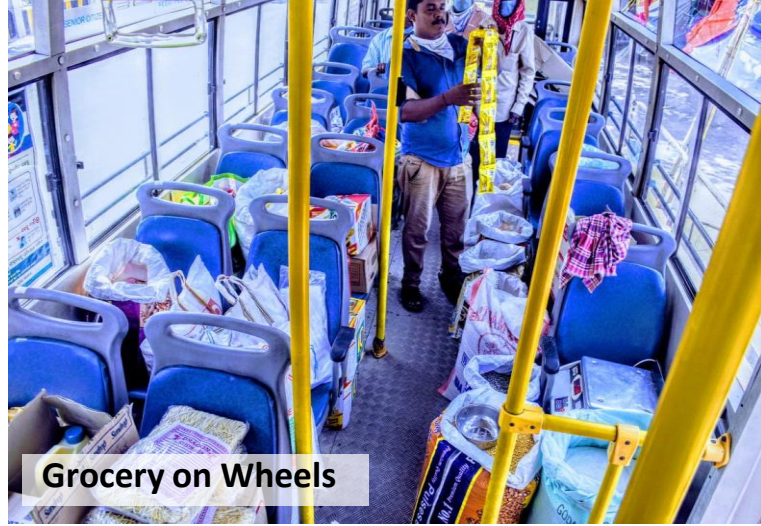


Capital Region  
Urban Transport

# ➤ NECESSITY IS THE MOTHER OF INVENTION



Supercyclone Fani hindering normal bus operations



Grocery on Wheels



BQS turned into vegetable vending zone

CRUT Capital Region Urban Transport  
Bhubaneswar - Cuttack - Puri

CRUT PRESENTS

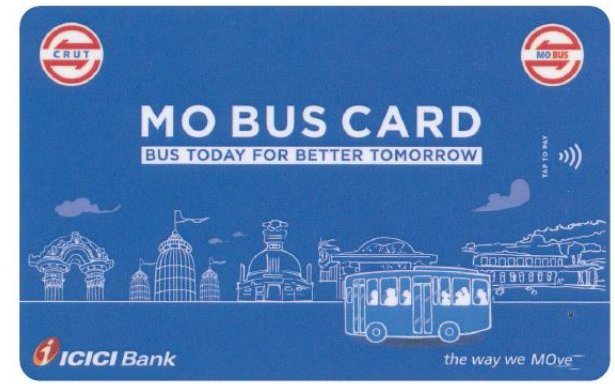
# BUS PATHSALA

## ବସ୍ ପାଠଶାଳା

ଅବଲମ୍ବନ ଓ ଚାଲିବା କାର୍ଯ୍ୟକ୍ରମ  
ଯାତ୍ରାକେନ୍ଦ୍ରିକ ସେବା ଓ ବସ୍ ଉତ୍ତମ ରକ୍ଷଣାବେକ୍ଷଣ ଅଭ୍ୟାସ

Virtual Training Sessions on  
Passenger-centric approaches & better maintenance practices

ଭବନେଶ୍ୱର : ୨୭-୩୦ ଜୁଲାଇ, ୨୦୨୦ | Bhubaneswar: 27-30 July, 2020





Capital Region  
Urban Transport

# RIDE WITH PRIDE



Classroom training for Mo E-Ride



Mainstreaming  
marginalized communities



Building a pool of professionally  
trained & skilled people



Hands on training for Mo E-Ride



Integrity of the crew



One of its kind Gender  
Empowerment initiative



Capital Region  
Urban Transport

# THE WAY WE MOVE



Regular surveys held to collect public feedback



Citizen Participation in planning process



Regular training & counselling of crew



Constant expansion of Mo Bus network



Sai Debrat  
@SaiDebrat

Thank you so much @CRUT\_BBSR and Team. I have no words to appreciate you, In a single tweet of mine you come forward to help thousands of aspirants. I got many feedback from my friend's that Mo Bus service is really helped a lot to them to reach out their exam center  
Regards 🙏



Capital Region Urban Transport @CRUT\_BBSR · Aug 29

Glimpses from today's ride of Special Mo Bus Service for the OSSSC RI exam. Wishing all the examinees all the best!

#NoMaskNoEntry  
#StandingNotAllowed  
#SpecialMoBusService  
@MOBBY\_MoBus



Active social media engagement with the public & prompt grievance redressal



Capital Region  
Urban Transport

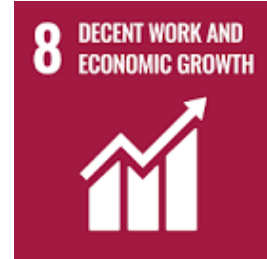
# THINK GLOBALLY, ACT LOCALLY



Circular Economy through refurbishment of old buses



Depots adhering by Green Building norms



E-Buses & charging infrastructure



Multimodal integration





# PUBLIC TRANSPORT OF THE PEOPLE, BY THE PEOPLE, FOR THE PEOPLE





Capital Region  
Urban Transport

# THANK YOU!



*the way we* **MOve**